

2016 ANNUAL REPORT









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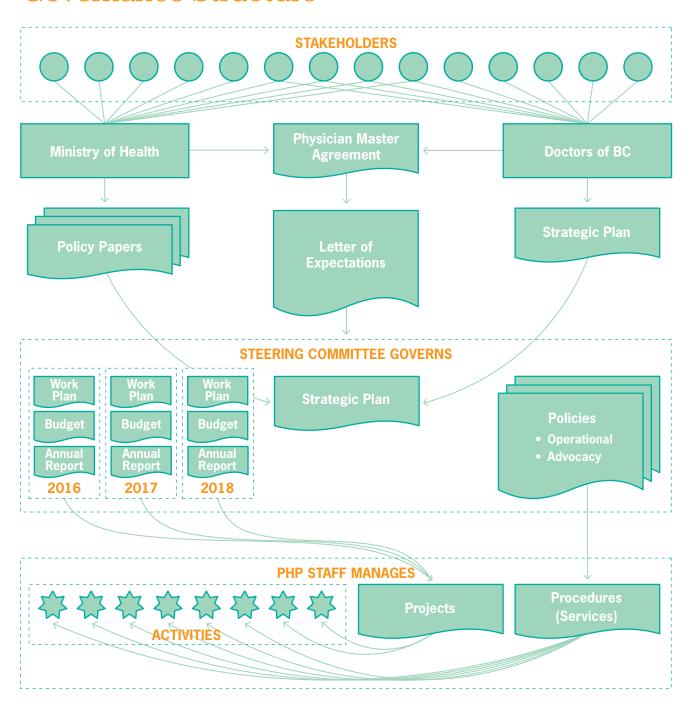








Governance Structure









Funding and governance of the Program changed officially on April 1, 2016. The Physician Master Agreement (negotiated periodically between the Government of BC and the Doctors of BC) sets out the terms of the Program's funding. The Letter of Expectations serves as the terms of reference for the Steering Committee that governs the Program in a manner consistent with the oversight of other collaborations between the two parties.

The Steering Committee is tasked with producing a multi-year strategic plan for the Program that aligns with the priorities of the funders. It must also approve annually a work plan and budget for the upcoming year, and a report of the previous year's activities, along with policies that serve as decision-making guides for staff in the day-to-day operation of the Program.

Based on the written output of the Steering Committee, the Program staff produce and carry out procedures that enact the policies the committee has approved. They also manage projects that improve the Program's operations according to the priorities set out annually in the work plan.

To ensure continuity during the period of transition to the new structure, the funders each agreed to nominate two of the four remaining members of the previous committee to initial terms on the new six-member committee. Each funder nominated an additional member, and selected a co-chair.

The new, six-member, co-chaired committee had its first meeting on June 20th, and met again on August 22nd, September 26th and November 28th. During these four meetings the new Committee approved a work plan and budget for 2017, a report of activities for 2015, and a revised strategic plan for the period of 2017-2019.

A project to redesign the Program's website was also approved, and the new site will be launched in the first quarter of 2017.

Committee members

Charuka Maheswaran Doctors of BC Co-Chair

Doug Blackie Ministry of Health Co-Chair

Yusuf Bawa Doctors of BC Representative

Ashok Krishnamoorthy
Doctors of BC Representative

Selena Lawrie Ministry of Health Representative Dorothy Williams

Ministry of Health Representative

Program Staff

Executive Director Andrew Clarke

Program Physicians Kathleen McGarvey Doug McGhee

Clinical Coordinators Carol Faris Deborah Berrelkamp Lucy McCullough Roxanne Joyce

Senior Administrative Assistant Karen McNaught







Report on Activities

PRINCIPAL SERVICE PROVIDED	CALENDAR YEAR ¹			
Number of cases	2016	2015	2014	2013
Counselling	359	330	312	342
Family Doctor Connection	186	161	183	136
Occupational Health Assessment	79	83	60	60
Peer Support	33	37	19	30
Assistance Approaching a Colleague	27	28	21	10
Workplace Relationship Improvement	6	3	9	23
Assistance Returning to Work	12	16	11	6
TOTAL	702	658	615	607
PRINCIPAL ISSUE AT INTAKE ²				
Proportion of cases ³	2016	2015	2014	2013
Individual Mental Health ⁴	55%	54%	51%	48%
Family and Non-Occupational Relationships	28%	24%	23%	30%
Occupational Issues	12%	15%	19%	18%
Physical Health Issues	4%	3%	2%	4%
Other Issues	2%	3%	4%	2%

¹ In 2015 the Program changed its year end from March 31 to December 31.

A report reconciling the previous and current statistical presentations is available upon request from the program staff.

² Excludes cases where the principal service provided was connection to a family physician.

³ Proportions may not sum to 100% because of rounding for presentation.

⁴ Including substance use.







1%

0%

1%

1%

CAREER STAGE OF ELIGIBLE PERSON	CALENDAR YEAR			
Proportion of cases	2016	2015	2014	2013
Practicing physician	56%	59%	54%	61%
Resident/Fellow	23%	22%	28%	25%
Medical student	19%	17%	16%	13%
Retired	3%	2%	1%	1%
RELATIONSHIP TO ELIGIBLE PERSON				
Proportion of cases	2016	2015	2014	2013
Physician	90%	92%	89%	87%
Spouse	7%	6%	7%	9%
Child	2%	1%	2%	3%



Other relationship

Overall case volume increased by approximately seven percent.

Distribution of cases by principal service provided, principal problem presented, career stage of eligible person, and relationship to eligible person all remained approximately constant.







Financial Results

REVENUE

\$1,436,618

EXCESS



	Twelve months ending 2016-12-31	Nine months ending 2015-12-31	Twelve months ending 2015-03-31	Twelve months ending 2014-03-31
Revenue	1,436,618	909,393	1,214,488	1,214,117
Expenses				
Clinical Services	1,036,500	629,214	736,375	601,645
Outreach Services	0	105,793	204,025	195,525
Administration	385,406	225,182	262,018	314,730
Excess (deficiency)	14,712	(50,896)	12,070	102,217
Net assets, beginning of period	470,151	521,047	508,977	406,760
Net assets, end of period	484,863	470,151	521,047	508,977

Copies of the auditors' report and full audited financial statements are available upon request to the Executive Director.

As per the Physician Master Agreement, the program's funding increased during 2016 from a total of 1.2 million per year (to the end of March, 2016) to 1.5 million per year (for the period of April 1, 2016 to March 31, 2017). Funding from the CPSBC ceased as of March 31, 2016. The Program is now funded equally by the Government of BC and the Doctors of BC.



